

MAKING A CLAIM

If an accident occurs under any of the guarantees described in the benefits schedule, then the insured should in the shortest time possible contact the 24/7 International Helpline on the following:





Direct assistance email: afrcosiam@mapfre.com Refund assistance email: refund@mapfre.com

By dialing the emergency number, you will be prompted to provide:

- Passport or identity card number
- Policy number
- Full name of the injured and principle insured
- Cause of the call
- The place you are located (Hotel/City/Address/Phone number)

For non-emergency medical and other claims, you will need to complete a claim form as soon as possible after the incident has occurred or within 31 days of your return to your home country.

The form together with relevant invoices, travel documents and any other details must be sent to GA INSURANCE LIMITED.

MAJOR COVER EXCLUSIONS

- Pre-existing illnesses/conditions whether known/unknown to the insured
- Reimbursement of medical expenses over 300USD where the client did not seek approval from MAPFRE before making the payment
- Expenses arising from flight cancellations by airline
- Natural perils such as floods, earthquakes, landslides, volcanic eruptions etc.
- Loss arising from terrorism, mutiny or crowd disturbances
- Alcohol/drug abuse
- Dangerous sports such as underwater diving, mountain climbing, motor racing etc.
- Loss arising from Labor accidents e.g mining
- Incidents that happen before the client leaves Uganda
- Expenses that occur when the insured returns back to Uganda except pre-authorized follow-up medical treatment
- Claims whereby the client did not suffer financial loss
- Any damage occurred to Mobile Phones or Personal Computers non-registered at the moment of taking out the policy
- Prior notice should be given in-case there is a need to cancel a policy, policies that will have already taken effect will not be cancelled.

*Refer to the policy document for detailed policy terms, conditions & exclusions

APPLICATION FORM

Full Company Name	
Postal Address	
Phone Number	
Email Address	
KRA Pin No	
Policy Period - Start Date	End Date
PACKAGE SELECTED 200 days/year O 500 days/year O 600 days/year O	800 days/year

DECLARATION

- 1. I am not aware of any circumstances likely to lead to cancellation of the journey nor have I withheld any information likely to affect the acceptance of this insurance and will notify the company of any change in circumstances or health occurring prior to departure.
- 2. I declare that all persons are in good state of health and fit to travel. Pre-existing conditions are excluded.
- 3. I accept the levels of cover chosen as well as all terms and conditions.

INSURED SIGNATURE ______ DATE _____

GA UGANDA CORPORATE TRAVEL COVER PACKAGE - SCHEDULE OF GAInsurance Uganda **BENEFITS (USD)**



Provides Worldwide coverage except the country of residence

PRODUCT BENEFITS AND LIMITATIONS: COOPERATE PLUS PLAN

CODE	COVER / BENEFIT	LIMIT (USD)	EXCESS (USD)					
B0000	PERSONAL ASSISTANCE							
B0340S	RELAY OF URGENT MESSAGES	INCLUDED - SERVICE ONLY	Nil					
B0440S	DISPATCH OF MEDICATION	INCLUDED - SERVICE ONLY	Nil					
B0490S	GENERAL INFORMATION	INCLUDED - SERVICE ONLY	Nil					
B0450I	REPLACEMENT STAFF	\$2.500	Nil					
B3180I	HIJACK	\$250 HOUR MAX. 80 HOURS	Nil					
B0010	MEDICAL TRANSPORTATION AND REPATRIATION							
B0090I	MEDICAL TRANSPORTATION OR REPATRIATION \$50,000		Nil					
B0130I	TRANSPORT OF A PERSON DUE TO THE HOSPITALISATION OF THE INSURED	RETURN TICKETS ECONOMY CLASS	5 DAYS					
B0140I	STAY OF A PERSON DUE TO THE HOSPITALISATION OF THE INSURED	\$100 DAY MAX. 10 DAYS	5 DAYS					
B0190I	TRANSPORTATION OR REPATRIATION OF THE ACCOMPANYING INSUREDS	\$5,000	Nil					
B0030	MEDICAL EXPENSES							
B0030I	MEDICAL EXPENSES ABROAD Covid-19 Medical Expenses Abroad	\$300,000	Nil					
B0035I	FIRST MEDICAL ASSISTANCE ABROAD Now Included	INCLUDED IN GENERAL LIMIT	Nil					
B0060I	DENTAL EXPENSES	\$400	Nil					
B0070I	PHARMACEUTICAL EXPENSES	INCLUDED IN GENERAL LIMIT	Nil					
B0820I	MEDICAL EXPENSES AFTER THE RETURN TO THE COUNTRY OF ORIGIN	\$1,500	Nil					
B0270	REPATRIATION OF MORTAL REMAINS							
B0270I	TRANSPORT OR REPATRIATION OF THE DECEASED INSURED	\$50,000	Nil					
B0290I	BURIAL EXPENSES	\$2,000	Nil					
C0000	LUGGAGE							
C0030I	INDEMNITY DUE TO PROBLEMS WITH THE CHECKED - IN LUGGAGE (ACCIDENTAL DAMAGE, LOSS, ROBBERY)	\$2,000	Nil					
C0040I	COMPENSATION FOR BAGGAGE DELAY	\$300	6 HOURS					
D0000	CANCELLATION							
D0010I	REIMBURSEMENT OF THE CANCELLATION EXPENSES OF THE TRIP	\$2,000	Nil					
D0010	DELAYS							
D0020I	INDEMNITY DUE TO THE TRANSPORT DEPARTURE DELAY \$100							
D0030	CURTAILMENT							
D0031I	CURTAILMENT EXPENSES	\$2,000	Nil					
B0210I	EARLY RETURN DUE TO SERIOUS FAMILY MATTER	FAMILY MATTER \$5,000						
F0000	PERSONAL ACCIDENTS							
F0020I	ACCIDENTAL DEATH MEANS OF TRANSPORT	\$30,000	Nil					
F0040I	PERMANENT ACCIDENTAL DISABILITY (MEANS OF TRANSPORT)	\$30,000	Nil					
G0000	PERSONAL LIABILITY							
G0020I	PERSONAL LIABILITY DUE TO PHYSICAL DAMAGES TO THIRD- PARTIES	\$75,000	Nil					
G0030I	LEGAL DEFENCE (NOT TRAFFIC)	\$1,500	Nil					
G0040I	DEPOSIT FOR LEGAL COSTS AND EXPENSES	\$20,000	Nil					
G0010I	PERSONAL LIABILITY DUE TO MATERIAL DAMAGES TO THIRD-PARTIES	\$75,000 Nil						
10000	COMPLEMENTARY MEDICAL COVERS							
101101	HOSPITAL COMPENSATION	\$30 DAY MAX. 20 DAYS	Nil					
J0000	COMPLEMENTARY CARD COVERS							
J0070I	REPLACEMENT OF THE PASSPORT AND THE DRIVING LICENCE BY EMERGENCY DOCUMENTS	\$1,500	Nil					

PREMIUM SCHEDULE IN USD

Type of Plan (Travel Days/year)	200 days/year	500 days/year	600 days/year	800 days/year	1000 days/year	1500 days/year
Annual Premium	\$1,849.03	\$3,139.36	\$4,213.75	\$5,295.22	\$5,874.01	\$8,580.34
Premium per excess day	\$9.29	\$7.43	\$7.43	\$7.43	\$5.58	\$5.58

Policy should be bought prior to leaving Uganda.

Disclaimer*

The information contained in this brochure is for marketing purposes only, full information of the cover is contained in the policy document. In case of any queries and clarifications, please contact your agent/broker or any of our branches near you.



1. Product description

This Plan covers those employees designated by the Client Company (The Policyholder) during their international journeys for a maximum of 92 consecutive days. The travel object of this insurance has to be communicated to the Insurer before its beginning and the beneficiary's information registered in the traveller's database. Manual labour of any kind is not covered accordingly with the General Conditions of the Policy.

2. Main definitions affecting this product:

- Policyholder: Corporations buying any of the proposed packages including the benefits in the policy.
- Insured Person: Employees, Board Members and consultants, declared within the travellers Database and travelling on international business trips for and on behalf of the Policyholder.
- Maximum Beneficiary Age: 75 years old.
- Geographical Coverage: Worldwide excluding the country of Residence.
- Manual Labour: unskilled, semi-skilled, and/or skilled labour involving working with your hands and/ or operation of mechanical and/or non-mechanical machinery and/or equipment are excluded.

3. Insured Database

It is warranted that the Policyholder will declare to THE INSURER the following information (Traveller database) before the travel journey of the cover starts. This database must include the following:

Designation of the policyholder (Company's Name)

- Number of blanket policy
- Validity dates of the policy (annual policies)
- Daily package purchased
- Trip information:
 - Name of the Employee travelling
 - Passport/ID number
 - Start date
 - End date
 - Duration of the trip (days)
 - Destination

It is explained, understood and noted that those employees not declared before the trip begins will not be covered.

4. Coverage

One Year BLANKET Policy: Several employees can be covered during the validity of the policy for journeys declared before its commencement. Travelling days covered will be deducted of the daily plan contracted by the policyholder. Excess days will be charged accordingly to the pricing set in this document.

5. The Premium

- Premiums paid for Annual plan are not eligible for total or partial reimbursement.
- The blanket policy is valid up to one year from the inception date.
- Non-consumed days are not cumulative for the next period in case of renewal of the policy in any of its day packages.