

GA UGANDA SMART TRAVEL - OUTBOUND PACKAGE



GA Insurance Uganda Ltd
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MAKING A CLAIM

If an accident occurs under any of the guarantees described in the benefits schedule, then the insured should in the shortest time possible contact the 24/7 International Helpline on the following:

+44 845 217 1379 +216 29 67 72 76

Direct assistance email: afrcosiam@mapfre.com

Refund assistance email: refund@mapfre.com

By dialing the emergency number, you will be prompted to provide:

- Passport or identity card number
- Policy number
- Full name of the injured and principle insured
- Cause of the call
- The place you are located (Hotel/City/Address/Phone number)

For non-emergency medical and other claims, you will need to complete a claim form as soon as possible after the incident has occurred or within 31 days of your return to your home country.

The form together with relevant invoices, travel documents and any other details must be sent to GA INSURANCE LIMITED.

MAJOR COVER EXCLUSIONS

- Pre-existing illnesses/conditions whether known/unknown to the insured
- Reimbursement of medical expenses over 300USD where the client did not seek approval from MAPFRE before making the payment
- Expenses arising from flight cancellations by airline
- Natural perils such as floods, earthquakes, landslides, volcanic eruptions etc.
- Loss arising from terrorism, mutiny or crowd disturbances
- Alcohol/drug abuse
- Dangerous sports such as underwater diving, mountain climbing, motor racing etc.
- Loss arising from Labor accidents e.g mining
- Incidents that happen before the client leaves Kenya
- Expenses that occur when the insured returns back to Kenya except pre-authorized follow-up medical treatment
- Claims whereby the client did not suffer financial loss
- Any damage occurred to Mobile Phones or Personal Computers non-registered at the moment of taking out the policy
- Prior notice should be given in-case there is a need to cancel a policy, policies that will have already taken effect will not be cancelled.

**Refer to the policy document for detailed policy terms, conditions & exclusions*

APPLICATION FORM

First name _____ Middle name _____ Last name _____

Date of birth _____ Passport _____ Occupation _____

Postal address _____ Phone number _____ Email address _____

KRA Pin No _____ Destination (s) _____ Purpose of trip _____

Date of departure _____ Date of return _____ Total number of days/months _____

Beneficiary (name) _____ Contact details of beneficiary _____

Mobile Phone Model: _____ Serial No: _____

Optional Covers: Personal Computer (PC) Model: _____ Serial No: _____

Upgrade to 24 hours Personal Accident Cover (Attracts 75% premium loading)

PRODUCT SELECTED AFRICA/ASIA EUROPE BASIC WORLDWIDE BASIC WORLDWIDE PLUS WORLDWIDE PLUS-FAMILY WORLDWIDE EXTRA WORLDWIDE EXTRA -FAMILY

DECLARATION

1. I am not aware of any circumstances likely to lead to cancellation of the journey nor have I withheld any information likely to affect the acceptance of this insurance and will notify the company of any change in circumstances or health occurring prior to departure.
2. I declare that all persons are in good state of health and fit to travel. **Pre-existing conditions are excluded.**
3. I accept the levels of cover chosen as well as all terms and conditions.

INSURED SIGNATURE _____ DATE _____

*Regulated by The Insurance Regulatory Authority of Uganda

OUTBOUND PACKAGES - SCHEDULE OF BENEFITS (USD)

COVER / BENEFIT	AFRICA OR ASIA	EUROPE BASIC	WORLDWIDE BASIC	WORLDWIDE PLUS	WORLDWIDE EXTRA	EXCESS (IN USD)
PERSONAL ASSISTANCE						
Dispatch of Medication	Included - Service Only	Included - Service Only	Included - Service Only	Included - Service Only	Included - Service Only	Nil
General Information	Included - Service Only	Included - Service Only	Included - Service Only	Included - Service Only	Included - Service Only	Nil
Hijack	30 Per Day Max. 3,000	50 Per Day Max. 3,000	50 Per Day Max. 3,000	50 Per Day Max. 3,000	75 Per Day Max. 7,500	Nil
MEDICAL TRANSPORTATION AND REPATRIATION						
Medical Transportation or Repatriation	Real Expenses	Real Expenses	Real Expenses	Real Expenses	Real Expenses	Nil
Transport of a Person due to the Hospitalisation of the Insured	Return Tickets Economy Class	Return Tickets Economy Class	Return Tickets Economy Class	Return Tickets Economy Class	Return Tickets Economy Class	5 Days
Stay of a Person due to the Hospitalisation of the Insured	85 Per Day Max. 10 Days	100 Per Day Max. 10 Days	100 Per Day Max. 10 Days	100 Per Day Max. 10 Days	200 Per Day Max. 10 Days	5 Days
Transportation or Repatriation of the Accompanying Insured	1,500	3,500	1,500	3,500	5,000	Nil
MEDICAL EXPENSES						
Medical Expenses Abroad	15,000	80,000	100,000	225,000	500,000	Nil
First Medical Assistance Abroad	Included In General Limit	Included In General Limit	Included In General Limit	Included In General Limit	Included In General Limit	Nil
Dental Expenses	450	450	500	500	650	Nil
Pharmaceutical Expenses	Included In General Limit	Included In General Limit	Included In General Limit	Included In General Limit	Included In General Limit	Nil
Medical Expenses After the Return to the Country of Origin	500	500	500	500	1,000	Nil
REPATRIATION OF MORTAL REMAINS						
Transport or Repatriation of the Deceased Insured	Real Expenses	Real Expenses	Real Expenses	Real Expenses	Real Expenses	Nil
LUGGAGE						
Indemnity due to problems with the Checked - in Luggage (Accidental Damage, Loss, Robbery)	300	1,500	1,500	1,500	2,000	Nil
Compensation for Baggage Delay	200	200	250	250	350	4 Hours
Compensation due to Damage of Registered Personal PC	Nil	200	200	300	500	Nil
Compensations due to Damage of Registered Mobile Phone	Nil	200	200	300	500	Nil
TRIP CANCELLATION						
Reimbursement of the Cancellation Expenses of the Trip (Prevents the Policy to be Cancelled after Purchase)	Nil	1,500	Nil	2,000	5,000	50
DELAYS						
Indemnity due to the Transport Departure Delay	180	250	300	300	500	4 Hours
Missed Connections	Nil	200	300	300	500	Nil
Missed Departure	Nil	200	300	300	500	Nil
CURTAILMENT						
Curtailment Expenses	500	2,000	3,000	5,000	5,000	Nil
Early Return due to Serious Family Matter	Same Class Ticket	Same Class Ticket	Same Class Ticket	Same Class Ticket	Same Class Ticket	Nil
PERSONAL ACCIDENTS						
Accidental Death on Means of Transport (Optional upgrade to 24 hours cover, subject to premium increase of 75%)	7,000	50,000	200,000	200,000	500,000	Nil
Permanent Accidental Disability (Means of Transport)	% As Per Scale	% As Per Scale	% As Per Scale	% As Per Scale	% As Per Scale	Nil
PERSONAL LIABILITY						
Personal Liability due to Physical Damages to Third-Parties	200,000	200,000	200,000	250,000	250,000	Nil
Legal Defence (Not Traffic)	3,500	3,500	5,000	5,000	5,000	Nil
Deposit for Legal Costs and Expenses	3,500	3,500	5,000	5,000	5,000	Nil
Personal Liability due to Material Damages to Third-Parties	200,000	200,000	200,000	250,000	250,000	Nil
COMPLIMENTARY MEDICAL COVERS						
Hospital Compensation	Nil	100 Day Max. 10 Days	200 Day Max. 10 Days	200 Day Max. 10 Days	200 Day Max. 10 Days	5 Days
COMPLIMENTARY CARD COVERS						
Replacement of the Passport and the Driving Licence by Emergency Documents	200	500	500	500	500	Nil



OUTBOUND PACKAGE	AFRICA	ASIA	EUROPE	WORLD-WIDE BASIC	WORLDWIDE PLUS		WORLDWIDE EXTRA	
	Individual	Individual	Individual	Individual	Individual	Family	Individual	Family
Type of Plan								
1-8 days	\$22.45	\$22.45	\$31.35	\$34.90	\$45.58	\$97.16	\$50.91	\$106.06
9-14 days	\$27.79	\$27.79	\$38.46	\$43.80	\$50.91	\$106.06	\$54.47	\$116.73
15-21 days	\$36.68	\$33.13	\$43.80	\$50.91	\$58.03	\$123.85	\$63.37	\$136.30
22-32 days	\$42.02	\$40.24	\$49.13	\$56.25	\$65.14	\$141.63	\$70.48	\$155.87
33-49 days	\$49.13	\$49.13	\$61.59	\$70.48	\$81.15	\$180.77	\$88.27	\$198.56
50-62 days	\$77.60	\$72.26	\$91.83	\$106.06	\$123.85	\$282.16	\$134.52	\$310.63
63-92 days	\$102.50	\$86.49	\$116.73	\$134.52	\$155.87	\$360.43	\$171.88	\$397.79
93-180 days (*)	\$152.31	\$152.31	\$225.24	\$259.04	\$303.51	\$716.20	\$335.53	\$789.14
93-180 days (*)	\$180.77	\$180.77	\$291.06	\$337.31	\$396.01	\$935.00	\$435.15	\$1,032.84
Annual Multi-trip (*)	\$166.54	\$166.54	\$257.26	\$298.17	\$349.76	\$824.71	\$385.34	\$911.88
Annual Multi-trip (*)	\$207.45	\$207.45	\$335.53	\$388.90	\$456.49	\$1,079.09	\$502.74	\$1,192.94

(*) Maximum 92 consecutive days per trip
 (**) Maximum 180 consecutive days per trip

Premiums are exclusive of levies: Policy Holder's Compensation Fund = 0.25% Training Levy = 0.2 Stand Duty = Ush 1,362/-

NOTES

- 50% Discount for children up to 18 years
- 50% loading for persons between 66 - 75 years
- 100% loading for persons between 76 - 80 years.
- 300% loading for persons aged from 81 years, only available for Schengen
- 100% loading for winter sports inclusion
- Personal Accident Optional upgrade to 24 hours cover, subject to premium increase of 75%
- Annual/Semi-Annual cover: Non- consecutive trips, not exceeding 92 days
- Family plan covers principle + spouse + children (Max 3 children below 18 years) and benefits are same as the WW-Plus or WW-Extra though shared among the family members.
- Policy should be bought prior to leaving Uganda.

Disclaimer*

- The information contained in this brochure is for marketing purposes only, full information of the cover is contained in the policy document. In case of any queries and clarifications, please contact your agent/broker or any of our branches near you.*
- Cover for Covid-19 is only limited to medical expenses abroad and not any other related expenses.*